

TRUE ELEGANCE SF BAY LIMO AND CHARTER BUS

Commuter Shuttle Program — Capabilities Sheet

Pleasanton • Livermore • Dublin • San Ramon • Greater Tri-Valley & SF Bay Area | CPUC TCP 30133A

PROGRAM OVERVIEW

Employer-sponsored commuter shuttle programs operated by a Pleasanton-based fleet: route design, chauffeurs, dispatch, rider technology and audit-ready reporting from one accountable team. Backup vehicles staged locally, not across a bridge. Programs scale from a single BART last-mile connector to multi-employer regional lines.

FLEET AVAILABLE FOR COMMUTER ROUTES

- Executive Sprinter — 12–14 passengers
- Executive shuttle — 27 passengers
- Shuttle bus — 43 passengers
- Coach bus — up to 56 passengers
- ADA lift-equipped, wheelchair-accessible vehicles
- SPAB-certified school and youth transportation

TECHNOLOGY INCLUDED

- Live hardware-fed GPS with route-adherence alerts
- Rotating QR digital boarding passes
- Seat-level rider reservations and standby waitlists
- Real-time dispatch and two-way driver comms
- Rider arrival notifications and service alerts
- Client dashboard with live route visibility
- Telematics: speed, braking, idle, diagnostics
- Digital pre-trip / post-trip DVIR compliance
- Shared-seat allocation across employers
- Row-level multi-tenant data isolation

REPORTING DELIVERED TO PROGRAM OWNERS

- Boardings by stop, route, company and period
- On-time performance and schedule adherence
- Vehicle utilization and seats-filled rate
- Cost per rider and per boarding trends
- VMT-reduction estimates for sustainability reporting
- Trip-level detail rolled into draft invoices

ROUTES WE RUN IN THE TRI-VALLEY

- Dublin/Pleasanton and West Dublin BART last-mile connectors
- Hacienda Business Park loops and midday circulators
- Park & Ride express runs avoiding I-580 and I-680
- Livermore lab, campus and distribution routes with ACE transfers
- San Ramon Bishop Ranch commuter service
- Regional inter-campus lines to San Francisco, Oakland and the South Bay

COMPLIANCE AND INSURANCE

CPUC charter-party carrier authority TCP 30133A • full commercial insurance, certificates issued on request
Digital DVIR records, driver-hours tracking, inspection history and incident audit trails retained for review.

HOW TO START

1. Send home ZIP codes, shift times and headcount — or your RFP — to reservations@trueelegancesfbay.com.
2. We return modeled stops, timetables, vehicle class and per-route pricing in a written proposal.
3. Book a 15-minute route review by phone at 925-401-7555 to walk through the plan before launch.

Request a shuttle proposal: 925-401-7555

reservations@trueelegancesfbay.com • www.trueelegancesfbay.com/quote

5820 Stoneridge Mall Dr #110-09, Pleasanton, CA 94588 • 24/7 dispatch